How to link your jobactive website account in myGov

You need to link jobactive to your myGov services to use all the features in your job seeker account.
Two ways to link your account
You can link your account directly from the jobactive website or you can start in myGov. Here’s how to do it.

Starting from jobactive

Step 1
Click Sign in / Register and select Job seeker.

Step 2
Click Sign in to myGov on the pop up.
Step 3
Sign in using your existing myGov account details. You will be redirected to the jobactive website to start the linking process. If you don’t have an account you can create one now.

Step 4
Start the linking process. It helps to have your CRN or job seeker ID with you to speed up the process. Fill in all the fields, tick the I’m not a robot checkbox and click Next.
Step 5
Choose where to send your activation code and click Next.

Step 6
Fill in your **Activation Code** and click **Next**.
Step 7
Your account is linked. Click **Continue to dashboard** and check out the features of your job seeker account.

Watch the [how to video](#) for a step by step demonstration.

Turn to the next page to see how to link from the myGov website.
Starting from myGov

Step 1
When your signed in to your myGov account, click on **Link your first service** or **Services** from the top menu.

![myGov interface](image1)

Step 2
Click on **Australian JobSearch** from the **Link a service list**.

![Services list](image2)
Step 3
Start the linking process. It helps to have your CRN or job seeker ID with you to speed up the process. Fill in all the fields, tick the I’m not a robot checkbox and click Next.

To sign into the website we need to link your job seeker account with myGov

We have a few simple questions to ask you

Do you have a job seeker ID or Centrelink Reference Number (CRN)? *  
- Yes  
- No  
- I’m not sure

Job seeker ID or CRN*

Date of birth *

I’m not a robot

Next >

Step 4
Choose where to send your activation code and click Next.

Confirm your account

To confirm your account we need to send you an activation code

Where would you like us to send your activation code? *  
- the email address which is like j***k@jobseeker.com.au  
- the mobile number ending 17

Next >
Step 6
Fill in your **Activation Code** and click **Next**.

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**Enter your activation code**

*We have sent you an activation code*

An activation code has been sent to the email address which is like
jk****@seeker.com.au

Your activation code may take up to 5 minutes to be delivered to your email address or mobile phone.

**Activation Code**

![Activation Code Input](image)

If you did not receive your activation code, you can request another.

< Back

Next >

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Step 7
Your account is linked. Click **Continue to dashboard** and check out the features of your job seeker account.

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**Success!**

Thanks for linking your account

Your jobactive account has been successfully linked to your myGov account.

Now you can create or upload resumes, create a career profile and set up job alerts so you can be notified of jobs that interest you. Continue to your dashboard to access this and much more.

Continue to dashboard >