Participant FAQs

For interested young people and participants:

- What is Transition to Work?

  Transition to Work is a service to support young people aged 15-24 on their journey to enter employment or complete education.

- What services can I get in Transition to Work?

  You can get support to help you achieve your employment and education goals. A Transition to Work provider can help you:
  - develop practical skills to get a job
  - connect with education or training
  - find and complete work experience placements
  - find job opportunities in the local area
  - connect with relevant local community services.

- Who will provide Transition to Work services?

  Transition to Work providers are experienced with working with early school leavers or young people who have had difficulty entering employment after school. Transition to Work providers are also well-connected in their communities with local employers, community organisation and schools.

- Who are the Transition to Work providers in my area?

  You can search Transition to Work providers on the Find a Provider page of this website.

- Who can participate in Transition to Work? How do I find out if I am eligible?

  To participate in Transition to Work a young person must be:
  - Aged 15-24, and
  - an Australian citizen,
- the holder of a permanent visa, or
- New Zealand Special Category Visa, or
- Nominated Visa (including Temporary Protection Visa or Safe Haven Visa).

Eligibility will also depend on a young person’s circumstances, including whether the young person:
- has been awarded a Year 12 certificate or Certificate III
- has been employed within the last six months
- receives an income support payment such as Youth Allowance
- is currently participating in another employment service including jobactive.

Talk to a provider in your area to find out if you are able to participate in Transition to Work. You can find your local Transition to Work provider on the [Find a Provider](#) page.

- How can I register to receive Transition to Work services?

Contact your local Transition to Work provider if you want to register for services. Depending on your circumstances you may be able to register directly with the provider of your choice. You may be referred to a Transition to Work provider by Centrelink if you make a claim to receive an income support payment such as Youth Allowance.

- Is participation in Transition to Work compulsory?

Participation in Transition to Work is not compulsory. However, if you receive an activity tested income support payment such as Youth Allowance you will need to participate in jobactive if you choose to opt-out of Transition to Work.

- What will I have to do in Transition to Work to meet my mutual obligation requirements?

You will be expected to participate in Transition to Work services for 25 hours a week. Your provider will set a mix of individual, group and self-directed activities so you can meet your participation requirement. Activities may include employment, attendance at school or training or activities hosted by your provider. If you do not meet your participation requirement, your provider will exit you from Transition to Work and you will be required to participate in jobactive.